

## General Instructions

Time & patience are the keys to stain removal. If a spill occurs, immediately try to remove it by blotting with a slightly damp sponge, or a dry, white paper towel. Rinse by misting with cold water and further blot with an absorbent white towel. If this procedure fails to remove the stain, follow the procedures outlined below. In the event of a spill, take time to carefully read the following procedures and follow them thoroughly. Where two procedures are listed (Example A-M), start with the first procedure (A), and then follow with the second procedure (M), if necessary. Continue to repeat the procedure(s) until you no longer see any improvement. If you are not successful with the stain removal, please call us for additional help at 620-275-0186 or 620-227-2788.

## Procedures

### Procedure A

Apply dry cleaning fluid, use dry towel/cloth. Blot, don't rub. Repeat dry cleaning fluid application as above. Blot, don't rub. Finish with weighted pad of towels.

### Procedure B:

Scrape or blot up excess spill. Apply detergent (see Cleaning Solutions"), use damp towel. Blot, don't rub. Apply water with damp towel. Blot, finish with weighted pad of towels.

### Procedure C:

Scrape up or blot up excess spill. Apply detergent (see "Cleaning Solutions"), use damp towel. Blot, don't rub. Apply ammonia (see "Cleaning Solutions"), use damp towel. Blot, don't rub. Apply water with a damp towel. Blot, finish with weighted pad of towels. Apply white vinegar (undiluted), only after stain is removed.

### Procedure D:

Scrape or blot up excess spill. Freeze with ice cubes. Shatter with blunt object such as back of spoon. Remove chips before they melt.  
\*Allow to dry, scrape up, then clean to reduce spreading

### Procedure E:

Apply nail polish remover (non-oily acetone type) to a white, cotton towel and apply to spill. Do not saturate carpet. Pick up softened material using a clean, white paper towel, push toward center of spot (to avoid spreading material). Repeat above, soften and carefully remove



a layer of the material each time. Haste may spread the stain and/or damage the carpet.

### Procedure F:

Apply detergent solution (see "Cleaning Solutions") to white towel, leave 3-5 minutes. Blot, don't rub. If stain is removed, finish with a water rinse, then blot, then apply a pad of weighted paper towels. If stain is not removed, continue as follows: Apply hydrogen peroxide solution (see "Cleaning Solutions"), let stand 2-3 hours under a weighted sheet of plastic wrap. Repeat application of hydrogen peroxide and allow to dry until removal is complete. Apply water with damp towel. Blot finish with weighted pad of paper towels. Apply white vinegar (undiluted) only after stain is removed.

### Procedure G:

Scrape off excess material. Cover with white cotton towel or brown paper. Lightly apply warm iron to towel or paper until material is absorbed. Be sure towel is large enough to cover the stained area. Never touch the iron directly onto the carpet, as the fiber may melt! Change towel or rotate same towel to a clean area and repeat until all material is absorbed.

### Procedure H:

Vacuum away as much as possible. Loosen remaining material with a scrub brush or toothbrush. Tap with brush, do not scrub. Vacuum again. Follow with procedure "B".

### Procedure I:

Scrape off excess material. Lightly rub area with a fresh slice of white bread. Complete removal with Procedure "A".

# IRIS' CLEANING SERVICE

## Emergency Spotting Guide

## Cleaning Solutions

### Detergent:

Mix ¼ teaspoon clear, see-through hand dishwashing detergent with one cup warm, not hot, water.

### Hydrogen Peroxide/Ammonia:

Mix ½ cup hydrogen peroxide (3% solution available in drug stores) with one teaspoon undiluted, unscented, clear (non-sudsy) household ammonia. Use within two hours of mixing.

### Dry Cleaning Fluid:

Liquid, non-oily, non-caustic type sold for spot removal from garments, (Carbona #10, Energine, etc.)  
Caution: May be flammable.

## Cleaning Techniques:

### Scrape:

Gently scoop or scrape with blunt edge or a spoon from the outside of the spill toward the center.

### Blot:

Press straight down with a pad of clean white paper towels – never rub. Rubbing alters the carpet texture. Then in a final blotting, leave ½" of paper towels on spot overnight with a weight.

### Apply:

Apply all liquids to a clean white (not printed) paper towel or white Turkish/terry cloth towel and use to dampen carpet. Never wet a carpet through to the backing.

### Weight:

A weighted ½" pad of paper towels, left overnight, will absorb the last traces of liquid and foreign materials.

## Stain

Beer  
Berries  
Blood  
Butter  
Candle Wax  
Candy (sugar)  
Catsup  
Chewing gum  
Chocolate  
Coffee  
Cooking Oil  
Crayon  
Dirt or Clay  
Dyes (Blue, Black, etc.)  
Excrement  
Fruit Juice/Drinks  
Furniture Polish  
Grease-Food  
Grease-Auto  
Glue-White  
Glue-Hobby  
Ice Cream  
Ink-Ball Point Pen  
Ink-India, Marking Pen  
Kool-Aid  
Lemonade  
Lipstick  
Makeup  
Mayonnaise  
Milk  
Mixed Drinks (Liquor)  
\*Mud  
\*Mustard  
Nail Polish  
Paint - Latex  
Paint - Oil  
Pet Food  
Shoe Polish  
Soft Drinks  
Tar  
Tea  
Urine  
Vomit  
Wine

## Procedure

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